



Office of the State Treasurer

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ost.georgia.gov

QUESTIONNAIRE TO STATE AGENCY FOR BANKING REVIEWS

1. Who are your current banking service providers?
2. What are the titles and purpose or function of your bank accounts?
3. Would it be efficient to combine or consolidate your bank accounts?
4. Do you prefer to have one bank provider or multiple providers?
5. How satisfied are you with your current account functionality?
6. How satisfied are you with the customer service of your current bank(s)?
7. Are there any statutory laws or requirements specific to your agency that the banks need to be aware of when bidding on your banking services?
8. Are there branch or other location requirements that your agency will require from the bank(s)?
9. Please check services your agency currently utilizes:
 - Account Reconciliation Service
 - Automatic Clearing House (ACH) Services
 - ACH Positive Pay
 - ACH Transaction Control

- Automated Payables Management
- Check Imaging
- Check Writing
- Cash Concentration Services
- Controlled Disbursements
- Deposit Services
- Electronic Data Interchange
- Electronic Deposits Manager
- Electronic Image Cash Letter
- Electronic Payables
- Escrow Manager
- Information Reporting
- Integrated Receivables
- Lockbox Services
- Online Banking
- Online Stop Payments
- Positive Pay
- Remote Deposit Services
- Re-presentation of Check Entries
- Smart Safes
- Sweep Accounts
- Tax Payments Services
- Vault Transactions or Vault Services
- Wire Transfers
- Zero Balance Accounts

Please elaborate on any services not being used for which you have a potential application and explain the cost/benefit to your agency.

Please submit your completed electronic copy of this questionnaire to: **banking@treasury.ga.gov**.